

PRIORITY seeks candidates for the position of IT Technical Support.

Responsibilities

The main responsibilities of the position include:

- Member of the IT Team, which is responsible for the continuous and uninterrupted operation of the infrastructure (workstations, servers, networks, back-up, peripheral equipment, etc.)
- Troubleshooting and determining the best solution for hardware and infrastructure in general
- Installation and configuration of hardware, system software
- Monitoring the operation and performance of systems and the network
- Installation, configuration, training, support of Information Systems
- Participation in new projects and the development of new infrastructure

Requirements

The candidate must have the following skills and education:

- Degree from a university or technical institute of Informatics or a related subject
- Previous service of 2 years in a corresponding position
- Network installation and management knowledge (LAN, WAN, Access Point)
- Switching - Routing knowledge
- Knowledge of Technical support of information systems
- Knowledge in installation and management of corporate network security systems (firewall, VPN)
- Knowledge of support and installation of Windows operating systems, internet, security suites, etc.
- Knowledge of Microsoft operating systems (Windows Server 2016, 2019)
- Experience in Virtualization
- Basic knowledge of Ms-SQL server / database management
- Knowledge of back-up systems
- Active Directory Management Knowledge, Office 365
- Knowledge in VoIP Server
- Very good knowledge of English language
- Skills of teamwork, work planning and scheduling
- Excellent communication skills, comfort in oral and written speech and analytical thinking
- Fulfilled military obligations (if it is a man)

The following will be highly appreciated:

- Team Spirit
- Consistency, ability to manage time / tasks
- Methodology and organization
- Emphasis on detail
- Flexibility

We offer a competitive compensation package, benefits and training opportunities. Employees are rewarded based on their performance and the value they bring to the business.

Send resume to careers@priority.com.gr